

Refund Policy

Refunds / Account Credit

Core 5 Flag Football requires all potential participants to fully understand the refund policy prior to registering. Refunds will not be issued due to over scheduling of the participant commitments or personal change of mind. All registrations are final with the exception of severe medical conditions and unable to play. If unable to play per doctor's orders due to an injury prior to the start of the season, the league may consider issuing account credit for future season use. If unsure if your circumstances qualify for a registration refund, a request for refund can be submitted for league review to info@core5ff.com with Subject Refund Request.

The league discourages participants from registering only on condition of specific team placement or coach assignment. In the event players are not assigned to a specific team, coach or partnered with specific players, even if requested, refunds will NOT be issued.

Refunds may only be considered upon request.

- Although we have a strict No Refund policy, Refund requests for consideration can be submitted within four weeks prior to the start of the program. No refunds will be issued after the registration deadline of four weeks prior to season start.
- Any cancellations after the registration deadline forfeit all funds and equipment.
- Core 5 Flag Football reserves the right to cancel any activity based on insufficient enrollment. In the event the league is unable to keep a specific division/program active, we will issue a refund.
- For conditions beyond our control. Refunds will not be given.
- No refunds will be issued for merchandise purchased at time of registration or during the course of the season for any reason with the exception of manufactured defects.
- Refund for illness or emergency will require documentation and will be at the discretion of Core 5 Flag Football.
- Processing fees and donations are non-refundable.

The amount of the refund will be determined as follows:

- Prior to registration deadline date: Registration Fee less a \$30.00 administrative fee, processing fee, and donations (no exceptions).
- Past the registration deadline (4 weeks prior to the start of the program) there are no refunds.

Excusable Delays and Force Majeure: Any delay in the performance by Core 5 Flag Football of its obligations under this Agreement shall be excused when such delay in performance is due to any cause or event of any nature whatsoever beyond the reasonable control of Core 5 Flag Football, including without limitation, any act of God; any fire, flood or weather condition; any earthquake; any epidemic or World Health Organization (WHO) declared pandemic (e.g. COVID-19, H1N1 etc); any act of a public enemy, war, insurrection, riot, explosion, terrorist attack or strike; or any government demand, requirement or instruction (each, a “Force Majeure”). A Force Majeure shall not be deemed a cancellation or termination of this Agreement ***[unless Core 5 Flag Football, in its sole discretion, provides participant written notice stating otherwise]***. The time for performance of Core 5 Flag Football’s obligations shall be amended for the period of delay or inability to perform due to such Force Majeure, all as determined by Core 5 Flag Football.

